

TEXAS DEPARTMENT OF LICENSING AND REGULATIONwww.tdlr.texas.gov**COMPLAINT FORM****Mail To:**

**TEXAS DEPARTMENT OF LICENSING AND
REGULATION
ENFORCEMENT DIVISION
P.O. BOX 12157 •AUSTIN, TEXAS 78711 (800)
803-9202 (•512) 539-5600
FAX 512-539-5698
enforcement@tdlr.texas.gov**

Date Received:
(For Department Use Only)

Notice

Under the Texas Public Information Act, the complainant's identity is not confidential. In the event your complaint is opened for investigation, enforcement procedures require a copy of the complaint and all associated documentation be forwarded to the Respondent including your name and contact information.

A. You, as the complaining party: *(If you wish to file your complaint anonymously to ensure your identity is not revealed, you must leave this section blank. If you file your complaint anonymously you will not receive case status updates.)*

Name: [REDACTED]

Address: [REDACTED]

City: [REDACTED]

State: [REDACTED]

Zip: [REDACTED]

Work Phone: [REDACTED]

Home Phone: [REDACTED]

Fax: [REDACTED]

E-Mail: [REDACTED]

Contact from the Department will be via e-mail if you provide an e-mail address

B. Would you be willing to testify if this case goes to a hearing? Yes ☒ No ☐

C. The person, firm, building or facility you are complaining about (Respondent):

Name: Brandye Grote

Company or Facility Name: Austin Midwife 2 U

Physical Address: 7101 Bowditch Dr

City: Austin

State: TX

Zip: 78730

Mailing Address (if different than above):

City:

State:

Zip:

Telephone numbers:

Office -

Fax-

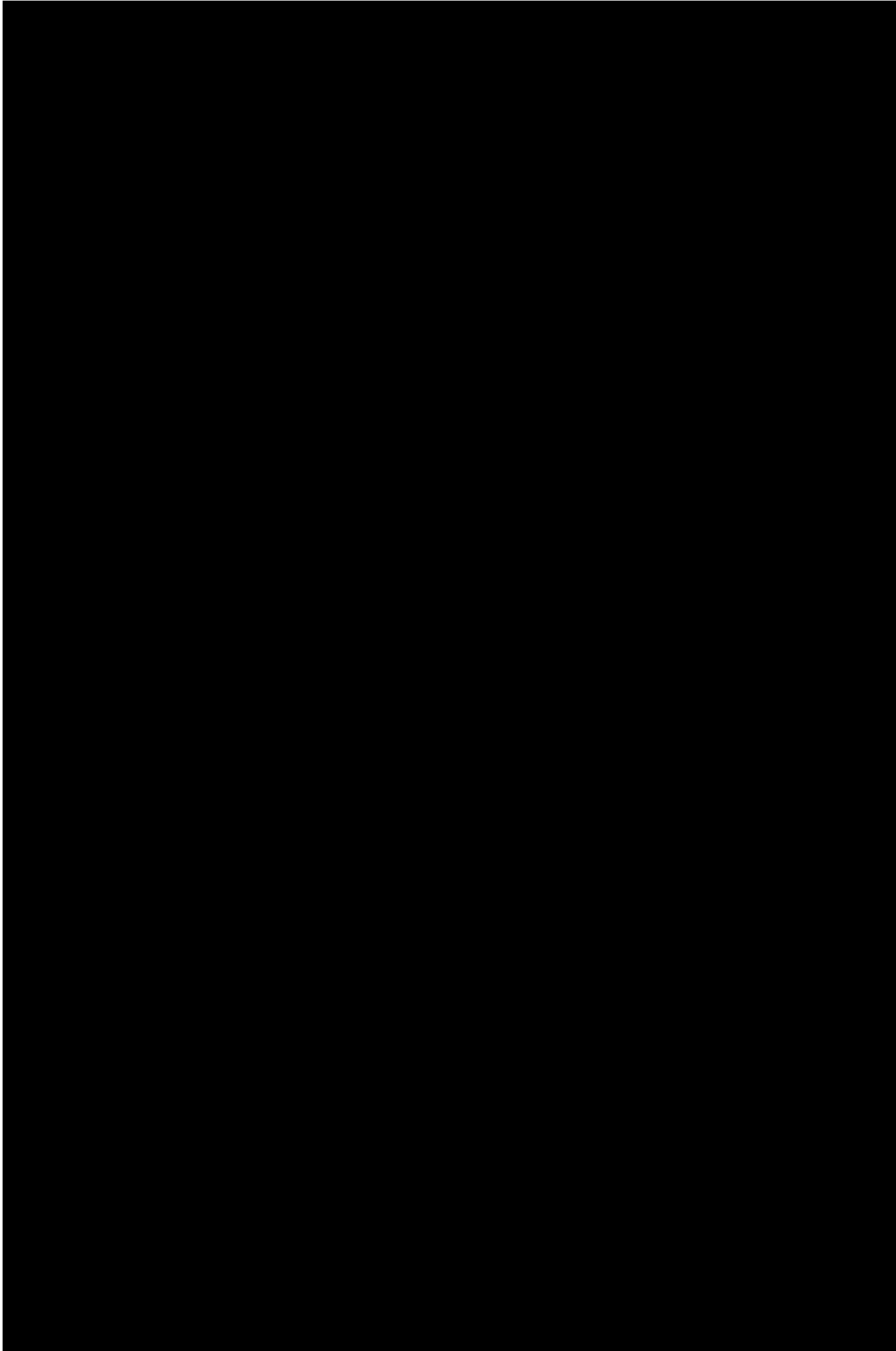
E-mail:

License or Registration Number: 22778675

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Attached: Photo of Perianal Tear (skin between base of vagina and anus); Clip placed on Hemorrhoid

Explicit photo attached...



D. Explanation: Describe your complaint in detail. Include dates, names, locations, type of service provided by respondent and events leading to you filing this complaint. If the space provided below is not adequate, you may attach additional pages. **Please include** with your complaint, any documentation regarding your complaint.

If you are filing your complaint anonymously it is important that you include any associated documentation (making sure you have removed your name from all documentation). If the information provided with your complaint does not contain enough information for the Department to believe a violation may have occurred, your complaint may not be opened for investigation.

On Mon Feb 26, 2018, midwife Brandye Grote came to my home to help me deliver my baby. At almost 12pm, I gave birth to my baby with the assistance of the midwife and her midwife helper, Erica Steele (I believe). When my questions about whether I [REDACTED] was addressed, my husband, I and my Doula were told that I [REDACTED] at all and that I didn't even need [REDACTED]. Brandye said the [REDACTED] that she wanted to put in a [REDACTED] or two instead of [REDACTED]. I had never heard of a clip and questioned her about it. I told her I am familiar with [REDACTED] and feel comfortable [REDACTED]. She became very pushy and insistent that I didn't need [REDACTED] stating that I'd have to be poked with a needle with lidocain and that I don't need it. She even had her midwife helper come and tell us I [REDACTED] and that I don't need stitches. I finally agreed to the [REDACTED] because they were being so forceful and insistent about the [REDACTED] and not [REDACTED]. Even the midwife questioned them, telling them she had never heard about the [REDACTED] and if it would be as good which they said yes. After they left, I felt [REDACTED]. I figured it was because of the birth. The next day I [REDACTED] and told my husband I felt like [REDACTED] and something felt wrong. The next day, Tues, Feb 27th, the midwife came back for the scheduled visit to check on me and the baby. I told her something felt wrong about the [REDACTED] and it felt like it was [REDACTED]. She made a dismissive gesture with her hand and wrist and said "you're fine" and did not check me [REDACTED] at all. Even though that visit was to be for checking me and my child she failed to check me even when I complained about the [REDACTED]. The following evening, Wed, Feb 28th, [REDACTED]. That night my husband laid me down and took a picture of my [REDACTED] so we could see why [REDACTED]. We found that I did not have a [REDACTED] like the midwives told us. We found that [REDACTED] and that she put the [REDACTED]. That is probably why I was [REDACTED]. My body had a [REDACTED] and [REDACTED]. I text Brandye, the midwife, that the [REDACTED] and all she had to say was "Wow, that's never happened before" and to not walk up stairs or [REDACTED]. The next day, Thurs, March 1st, as soon as morning came and the Ob/Gyn's office opened, I called and they got us an appointment. I text the Midwife, when we were at the hospital for [REDACTED]. She text that she was planning to [REDACTED] me up that day. She should have mentioned that the day before when I told her the [REDACTED]. Ultimately, the the midwife, Bradye Grote, failed us multiple times. By misdiagnosing the [REDACTED] by not checking me the following day in our scheduled appointment when I complained about the [REDACTED] by not offering [REDACTED] on the day I notified her the [REDACTED] and by not taking proper care in her procedures to catch [REDACTED] in the first place and the lack of care for me as a whole. At the hospital, the Ob/Gyn had to scrub and scrub my skin so that when she [REDACTED] that should have been my [REDACTED] and the [REDACTED] they would have a chance of [REDACTED]. Since the [REDACTED] over the past 3 days [REDACTED]. Also, the Ob/Gyn told me that the [REDACTED] there's a chance [REDACTED] because I wasn't [REDACTED] right after the birth and that I may have to live with my [REDACTED] for the rest of my life. As you can imagine, this was a horrible thing to have to go through right after having a baby, having a [REDACTED] not caught by the expensive midwife we hired and then having to understand there is a chance I may have to live with a [REDACTED] because I was not treated right away. I have addressed the [REDACTED] with the midwife, Brandye Grote, and she said, "Well there was a lot of blood and you were [REDACTED]. I told her that is no excuse, it is her profession to be able to find and properly treat [REDACTED] after births and that she should be and able to do so. If I gave birth in a hospital with an Ob/Gyn, they would not be telling me, "Oh well, you were [REDACTED] and [REDACTED] so we didn't catch the [REDACTED]. We're sorry". Brandye Grote was negligent with my care and has seriously hurt me. The [REDACTED]

SIGNATURE BLOCK

Signature of the complaining party

Date

*****Photos Attached.

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